

HOW WE PROTECT YOU

You've planned a holiday, so it's time to unwind. That becomes a little easier when you know that our Code of Conduct means that you can expect high standards from our Members. You'll also be reassured to know that all package and 'Flight-Plus' holidays that have been sold by ABTA Members are protected financially in the event of a company failure. This means that in the unlikely event your travel company goes out of business, we have a quick, clear and simple process for you to follow, so you'll be able to continue your holiday as planned or get your money back.

Well-known financial protection schemes include ABTA's own scheme as well as ATOL which covers all flight-based packages. Many ABTA Members also offer additional financial protection for services such as hotels or flights, which may not automatically be protected under a scheme.

Ask your travel company about the type of financial protection it has in place.

We handle thousands of enquiries from travellers, so to benefit from our expertise go to www.abta.com

THE EXPERTISE WE OFFER TO YOU

ABTA provides expert help and advice for holidaymakers. We work with the Foreign Office and with destinations all over the world so we know what is happening and when. It means we can provide around-the-clock expert advice in a crisis. We are also here to help you understand your rights; for example, if your flight is cancelled or delayed, or if government travel restrictions are announced which affect your holiday plans. We are there to help when you need us most by providing regular updates to you and your travel company.

So, if you're planning a getaway, just remember to look for the logo to travel with confidence.

The benefits of booking with an ABTA Member

CONTACT DETAILS

Website: www.abta.com
Twitter: @ABTAtravel
Facebook: [ABTAlove/travel](https://www.facebook.com/ABTAlove/travel)

